

A.W.S. 1, Inc.

d.b.a.

A.W.S. Hardwood Flooring

P.O. Box 653

Springville, Ut 84663

Phone (801) 592-6135

Wood Floor Limited Warranty

Lifetime structural warranty

If your wood floor fails due to buckling, cupping, swelling, honeycombing or splitting, we will, at our option, replace the entire floor or remove and replace defective boards as required and refinish the affected areas as required.

Peeling of finish do to finish failure

If, due to defective product, the floor finish peels, orange peels, fish-eyes, or appears splotchy, we will at our option, sand and refinish the entire floor or only the affected portion.

Items not warranted

1. Normal "wear and tear", dulling or scratching of finish.
2. Separation of boards at seams or joints as elaborated below.
3. Damage caused by exposure to sun or moisture as elaborated below.

In order to maintain its natural beauty, your floor will need to be recoated occasionally by us or other professional wood floor contractor. This should be done when traffic areas become noticeable or before the finish shows undue wear.

As a consumer, It is important for you to understand that because wood is a natural material, certain events are beyond our control. These include:

1. Excessive moisture which will cause wood to cup and create "over and under" wood joints.
2. Excessive dryness which will cause joint separation and "over and under" wood joints.
This can be a seasonal occurrence caused by forced air, air conditioning, swamp coolers, radiant heat during winter months and by exposure to direct sunlight. This condition may also occur as a result of unforeseen circumstances.
3. Joint separation which occurs naturally and is not considered to be a defect by the National Wood Flooring Association, the governing body regulating hardwood flooring standards.
4. We make or provide no warranty for the installation, quality or performance of pre-finished or laminate flooring other than that made by the manufacturer. All claims for defects of any kind must be made directly to the manufacturer.

A.W.S. 1, Inc. assumes no further liability, either written or implied, other than as stated above.